

Policy Statement

It is the commitment of everyone at LBBC Beechwood, to satisfy the needs of our stakeholders by applying effective processes, to provide the timely delivery of products, to the right specification, within budget and in a safe and environmentally friendly way. We achieve this in part by working in accordance with our business management system which is certified to the requirements of ISO 9001, ISO 14001, ISO 45001, ASME Boiler & Pressure vessel Code and CHINA Manufacturing License of Special Equipment (Stationary Pressure Vessels).

LBBC Beechwood meets its stakeholder and customer expectations by providing them with a health and safety conscious, quality and environmentally friendly service.

We do this by:

- Providing adequate resources to establish, implement, maintain and continually improve our business management system to comply with our recognised standards.
- Evaluation and management of business risks through our business plan PESTLE and SWOT analysis.
- Encouraging employees to raise quality concerns and effectively investigating and managing those concerns.
- Developing and sustaining a culture of doing things right first time while adopting best practices and reducing defect rates through root cause analysis.
- Building successful relationships both internally and externally through providing a quality product and service.
- Enhancing the competency of our workforce through knowledge share, training and personal development.
- Communicating and making available this policy to stakeholders and personnel at all levels within the business.
- Periodically reviewing the Quality Policy and the business management system to ensure the suitability to the requirements of LBBC Beechwood, our stakeholders and the market.

Though the General Manager has ultimate responsibility for the management of Quality, it is the responsibility all employees to fully embrace and embed the culture.

Andrew Quayle

General Manager

